

**FGD**

Glass Solutions

470 Satellite Blvd NE Suite A Suwanee, GA 30024

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# DECOSHIELD CARE INSTRUCTIONS AND WARRANTY

## Procedures and Recommendations for Cleaning Etched Glass Coated with DecorShield Sealer

DecorShield has a long lasting “wet sense” which does not allow fingerprints or other marks to penetrate to the glass surface.

IN MOST CASES DECORSHIELD GLASS CAN BE CLEANED WITH A DRY, OR DAMP SOFT CLOTH. DecorShield

**Warranty:** You must register to activate your warranty. To register your warranty coverage please contact FGD Glass Solutions (sales@FGDglass.com). The correct After-Care products must be used to maintain the DecorShield Warranty. Regular use of the correct After-Care products will ensure the maximum performance of DecorShield.

**After-Care:** After-Care for Etched Glass has been specially developed to gain the maximum performance from DecorShield Glass. It is a very effective cleaner and disinfectant. Also ideal for ceramics and most metal and plastic surfaces. Available in a trigger-spray bottle After-Care for Etched Glass is very quick and easy to use. Cleaning your etched glass no longer requires harsh and abrasive materials, which may be harmful to you and to the environment. So, using this aftercare in a simple and regular manner, you will find it enhances the benefits of having DecorShield on your etched glass.

**CLEANERS:** Use only DecorShield After-Care products to clean the surface of your frosted glass. These products can be purchased from FGD Glass Solutions. Use of another cleaner may damage the coating and will therefore void any warranty of the coating.

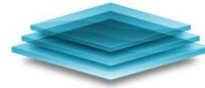
**METHOD:** For normal cleaning of fingerprints just use a dry or water damp cloth and lightly rub over the soiled areas. If After-Care cleaner is needed for stubborn stains, apply a light coating of cleaner evenly on entire surface of the glass, then with light to medium pressure, rub the soft cloth in a circular motion over the entire area to be cleaned, like waxing a vehicle.

Rubbing too harshly may damage the coating and leave cloth material on etched surface creating a swirl pattern or white spots. Repeat as necessary for stains.

**Questions:** Please call FGD Glass Solutions for any further information needed. AfterCare Cleaner may be purchased from FGD Glass Solution by calling (770) 614-4121 emailing sales@fgdglass.com or faxing your request to (770) 614-4180. We look forward to being of service.

FGD Glass Solutions is an authorized applicator of DecorShield products.

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## DECORSHIELD LIMITED 10 YEAR WARRANTY

Factory Glass Direct, LLC. (FGD) will guarantee to the first purchaser of DecorShield, that the glass used within an indoor shower enclosure will remain resistant to visible staining, corrosion, or discoloration, for up to a period of 10 years following installation (Limited Warranty). This warranty will only apply if DecorShield is correctly and professionally applied by a glass or glazing company, according to FGD's application instructions, and regularly maintained in accordance with FGD's after-care recommendations. The phrase "Original Customer" refers exclusively to the first purchaser of DecorShield (either from FGD or its distributor) who applies the product either in a factory or on-site. Subject to state law, this Limited Warranty is not transferable and solely extends to the Original Customer

The use of DecorShield may alter the visual appearance of sandblasted or frosted glass, including potential color changes. Such changes are not considered defective and are not covered under the Limited Warranty. Damages resulting from accidents, improper use, harsh cleaners, misapplication, improper installation, handling, unauthorized repairs, or other causes beyond FGD's control are also not covered. This Limited Warranty becomes void if DecorShield is modified or if the manufacturer's instructions and recommendations are not followed, releasing FGD from any liability.

In the event that DecorShield does not meet the Limited Warranty as determined by FGD, FGD will provide the Original Customer's only recourse. At FGD's sole discretion, they may opt to either reapply DecorShield to the impacted glass or refund the Original Customer's DecorShield purchase price paid. If FGD opts to re-treat the glass, the Limited Warranty will apply to the newly treated glass for the remainder of the original coverage period.

FGD has the authority to evaluate claims of nonconformity to the Limited Warranty, either directly or by means of an authorized representative from FGD. The glass that has been affected must be maintained in its nonconforming state until FGD has investigated the matter. Failure to do so will result in the Limited Warranty not being applicable. FGD will decide whether the glass adhered to its maintenance, application, and after-care guidelines. This Limited Warranty does not cover labor expenses or any other expenses that arise as a result of removing, reapplying, or reinstalling either the original DecorShield treated glass or the replacement glass.

Original End-User must bring any action for breach of Limited Warranty within the earlier of (I) one year of the claim or cause of action has accrued or (II) the period prescribed by applicable statutes of limitation or repose.

FGD only provides a warranty for DecorShield and does not make any other warranties, either express or implied, written, or oral, including but not limited to merchantability, fitness for a particular purpose, and non-infringement. FGD is not liable for any indirect or consequential damages, and its maximum liability is limited to the purchase price of the product. Some states may not allow the exclusion or limitation of damages, and the original buyer may have other rights in addition to those provided by this limited warranty.

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