



**FGD**

Glass Solutions

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# REMARKABLES GLASS WHITEBOARDS

## CARE AND WARRANTY

### **Care/Maintenance:**

Care for your LumaWall® glass product is simple. Use a soft, lint free cloth and warm, soapy water. Avoid any abrasive cleansers. For tough spots, use a soft, lint free cloth and denatured alcohol. Avoid any sudden strikes to the surface. Also, avoid any extreme temperature changes which could cause the glass to crack or break. Not following care/maintenance instructions will void your warranty.

### **Warranty:**

Remarkables Glass Whiteboards Limited Lifetime Warranty

We are proud of the high-quality materials and craftsmanship that goes into every Remarkables glass whiteboard we make. As such, we are pleased to offer this Limited Lifetime Warranty to our valued customers.

This warranty covers any defects in material and workmanship under normal use and service for as long as you own the product. This warranty is effective only if the ReMarkables Glass Whiteboard® is installed in accordance with the Installation Manual, or any other installation instructions or guidelines published by Factory Glass Direct, LLC, and local building codes. If your Remarkables glass whiteboard writing surface fails to be unusable as a dry erase board during this time, we will, at our discretion, either repair or replace it free of charge.

This warranty does not cover damage caused by misuse, abuse, accidents, or modifications made to the product by anyone other than our authorized personnel. Furthermore, this warranty does not cover any damage to the markerboard caused by transportation, installation, or relocation of the product.

To make a claim under this warranty, you must contact us within 30 days of discovering the issue. We will require proof of purchase and pictures of the damaged markerboard. If the issue is deemed covered by this warranty, we will issue a return authorization number, and you may need to return the markerboard to us in its original or similar packaging.

We will pay for the cost of shipping the repaired or replaced markerboard back to you. However, we will not be responsible for any incidental or consequential damages arising from the use or inability to use the markerboard.

This warranty is non-transferable and is only valid for the original purchaser. This warranty is in addition to your statutory rights as a consumer.

Thank you for choosing Remarkables Glass Markerboards. We are confident that you will be satisfied with your purchase, and we stand behind our products with this Limited Lifetime Warranty.

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